



# City of San Juan Capistrano Water Services

32400 Paseo Adelanto  
San Juan Capistrano, CA 92675

Bill  
paying?

Make it  
"WEZY"  
on  
yourself!

Return the  
form below  
with a  
voided  
check

## Automatic Bill Payment ~ Water EZ paY

The City is ready to help make your bill paying easier. You can take care of your monthly water bill quickly and easily by arranging for it to be paid automatically through your checking account, even if you are on vacation. No checks to write, no stamps to buy, no envelopes to lick. This free service, nicknamed "WEZY", is ready for you! Here is how it works:

If you are a current residential or business customer, you can apply for "WEZY" by filling out this agreement and returning it to the address above. **Be sure to include an original, voided check with your application.** If you have multiple water bills you can sign up for all of them, even if they are not billed on the same day of the month. Please complete a form for each account, but one voided check will be adequate.

You will continue to receive your itemized monthly water and sewer bill, if applicable, for your records. This way you can review your usage and account transactions monthly, as usual. And of course get our newsletters.

Your checking account will be automatically debited for the charges shown on your bill, on the due date.

Try it! You may change your bank account information or cancel your participation in "WEZY" at any time.

Unhonored Bank Debits (i.e. the equivalent of a returned check) will be added back to your water account along with any Bank processing fees plus an Insufficient Funds fee, to recover the added bookkeeping and processing costs. If more than one Bank Debit is returned this authorization will be canceled.



### Water Easy Pay = WEZY

#### AUTHORIZATION AGREEMENT FOR AUTOMATIC MONTHLY BILL PAYMENT

By Electronic Debit from your Bank to the City of San Juan Capistrano (City)

I (we) hereby authorize the CITY OF SAN JUAN CAPISTRANO to initiate debit entries to my (our) checking account indicated below and the depository institution named below, hereinafter called BANK, to debit the same to such account; in accordance with the detailed rules of the program summarized above this form.

Bank Name	Branch Location
Bank Routing #	Bank Account #

**\* Attach a blank check (with signature area voided) to initiate authorization!!**

This authority is to remain in full force and effect until the City has received written notification from me (us) of its termination in such time and in such manner as to afford the City and BANK a reasonable opportunity to act on it.

Water Account #	Date	Daytime Phone #
Please Print Name(s)		Signature(s)



## Hours:

Monday - Thursday 7:30 - 5:30  
Friday 7:30 - 4:30

## Rebates and Free Things

There are frequently rebates available for indoor plumbing upgrades, and landscape changes.

**Centralized information on county-wide rebate programs is available at:**  
[www.mwdoc.com/Water\\_Use\\_Efficiency.html](http://www.mwdoc.com/Water_Use_Efficiency.html)

**Convert to California Friendly Plants** and save water, fertilizer, pesticides and runoff! Information at [www.bewaterwise.com](http://www.bewaterwise.com).

# Water Services

**F**ree of charge, for your home, business, or homeowner association, we can...

- 💧 Turn the water meter on and off in an emergency - or for repairs - we prefer that you call us! (949) 493-1515
- 💧 Reread your meter if there's a question about your bill.
- 💧 Answer questions!  
"Do we really use this much water?"  
"Where is my water going?"  
"Do I have a leak?"
- 💧 Free Water Audit or site survey is available by appointment.
- 💧 Brochures are available in the office - stop by and pick up some helpful tips!

**Our telephone number is (949) 493-1515.**

**[www.sanjuancapistrano.org](http://www.sanjuancapistrano.org)**

*This newsletter was printed on 100% recycled paper.*



Please return the bottom portion of this flyer to activate WEZY. Bring or send to:

**City of San Juan Capistrano  
Water Customer Service  
32400 Paseo Adelanto  
San Juan Capistrano, CA 92675**