



# City of San Juan Capistrano

## Toilet Retrofit Incentive Program

The City Council approved a toilet retrofit incentive program to replace old water guzzling toilets.

If you would like to participate in the toilet retrofit rebate program, there are a few simple guidelines:

- City staff will visit the home by appointment, to determine the age of the existing fixture.
- It must be older than 1993.
- After inspection and approval, the owner will replace the toilet.
- The owner signs an indemnity agreement.
- The City does not maintain a list of plumbers – you may want to ask friends and neighbors for recommendations, and you may wish to call several for quotes.
- The supply line and valve behind the toilet may also need replacing.
- If you wish to research what to buy:
  1. A list of toilets that have passed a performance test can be found at: [www.map-testing.com](http://www.map-testing.com)
  2. There may also be a recent *Consumer Reports* study – please check at the library reference desk. Flush volume should be 1.28 gallons or less.
- For the City program, the toilet should be replaced within six months of the initial inspection, or the incentive may not be available.
- City will verify the installation by requesting receipt copies for the toilet(s) and installation. Please mail receipts for the purchase and installation to:

Water Conservation Toilet Retrofit Incentive Program  
City of San Juan Capistrano  
32400 Paseo Adelanto  
San Juan Capistrano, CA 92675

- A number of accounts will be randomly selected for a post-installation inspection.
- City staff will credit the water bill \$200 for each toilet, up to two. If the account is not individually metered, (or under a few other conditions, such as if the work is done by an owner while the tenant pays the water bill, for example) a check will be issued from the City Finance Department, and the owner should receive the money in approximately 2-3 months. **Credit on your water bill may take more time than one billing cycle, so continue to pay your water bill.**

**Contact: Conservation at [sjconserve@sanjuancapistrano.org](mailto:sjconserve@sanjuancapistrano.org) or phone 234- 4400**

**NEW:** An additional rebate on certain toilets is now available through Metropolitan Water District. This program does require toilets meeting certain criteria. See the list and apply here: [www.ocwatersmart.com](http://www.ocwatersmart.com).

# *Customer Copy*

## **CITY OF SAN JUAN CAPISTRANO TOILET REBATE PROGRAM RELEASE & WAIVER**

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Water Bill Account: \_\_\_\_\_

### **RELEASE & WAIVER**

I \_\_\_\_\_, choose to voluntarily participate in the toilet rebate program. In consideration of receiving a rebate of up to \$200 for the purchase and installation of a new water-efficient toilet, I agree to assume all risks for property damage, injuries or death arising out of my participation in the rebate program. I agree that the City of San Juan Capistrano (“City”), and all employees, officials, agents, and representatives of the City **SHALL NOT** be responsible or liable for any property damage, death, injury, damage, loss, or expense to any person, including myself, and/or property incurred as a result of my participation in the program.

Signature of Participant \_\_\_\_\_ Date \_\_\_\_\_

Number of toilets \_\_\_\_\_ (one or two)