

APPENDIX L

IN-N-OUT BURGER DRIVE-THROUGH QUEUING DATA

In-N-Out Rancho Mission Viejo - Weekday

Location:	30655 Gateway Place	Date:	7/22/2021
City:	Rancho Mission Viejo	Day:	Thursday

Queue Study

Time	Total Queue
11:30 AM	11
11:35 AM	16
11:40 AM	14
11:45 AM	10
11:50 AM	11
11:55 AM	15
12:00 PM	16
12:05 PM	16
12:10 PM	16
12:15 PM	19
12:20 PM	20
12:25 PM	15
12:30 PM	19
12:35 PM	18
12:40 PM	16
12:45 PM	17
12:50 PM	19
12:55 PM	17
1:00 PM	18
1:05 PM	17
1:10 PM	13
1:15 PM	12
1:20 PM	11
1:25 PM	11
1:30 PM	16
1:35 PM	12
1:40 PM	14
1:45 PM	16
1:50 PM	18
1:55 PM	16
2:00 PM	11
2:05 PM	11
2:10 PM	13
2:15 PM	8
2:20 PM	6
2:25 PM	9
2:30 PM	10
2:35 PM	10
2:40 PM	9
2:45 PM	11

Time	Total Queue
2:50 PM	8
2:55 PM	11
3:00 PM	8
3:05 PM	0
3:10 PM	6
3:15 PM	8
3:20 PM	6
3:25 PM	8
3:30 PM	8
3:35 PM	6
3:40 PM	2
3:45 PM	7
3:50 PM	12
3:55 PM	11
4:00 PM	8
4:05 PM	7
4:10 PM	8
4:15 PM	11
4:20 PM	13
4:25 PM	18
4:30 PM	19
4:35 PM	17
4:40 PM	14
4:45 PM	12
4:50 PM	10
4:55 PM	13
5:00 PM	14
5:05 PM	15
5:10 PM	15
5:15 PM	12
5:20 PM	14
5:25 PM	18
5:30 PM	17
5:35 PM	18
5:40 PM	21
5:45 PM	20
5:50 PM	18
5:55 PM	17
6:00 PM	16

In-N-Out Rancho Mission Viejo - Saturday

Location:	30655 Gateway Place	Date:	7/24/2021
City:	Rancho Mission Viejo	Day:	Saturday

Queue Study

Time	Total Queue
11:30 AM	12
11:35 AM	11
11:40 AM	9
11:45 AM	16
11:50 AM	15
11:55 AM	16
12:00 PM	15
12:05 PM	16
12:10 PM	16
12:15 PM	18
12:20 PM	19
12:25 PM	17
12:30 PM	15
12:35 PM	12
12:40 PM	7
12:45 PM	7
12:50 PM	10
12:55 PM	8
1:00 PM	13
1:05 PM	13
1:10 PM	15
1:15 PM	17
1:20 PM	14
1:25 PM	19
1:30 PM	17
1:35 PM	15
1:40 PM	13
1:45 PM	13
1:50 PM	11
1:55 PM	14
2:00 PM	15
2:05 PM	16
2:10 PM	15
2:15 PM	9
2:20 PM	13
2:25 PM	7
2:30 PM	8
2:35 PM	9
2:40 PM	11
2:45 PM	15

Time	Total Queue
2:50 PM	21
2:55 PM	20
3:00 PM	14
3:05 PM	15
3:10 PM	14
3:15 PM	17
3:20 PM	15
3:25 PM	13
3:30 PM	13
3:35 PM	10
3:40 PM	10
3:45 PM	3
3:50 PM	2
3:55 PM	1
4:00 PM	2
4:05 PM	4
4:10 PM	2
4:15 PM	3
4:20 PM	5
4:25 PM	9
4:30 PM	11
4:35 PM	14
4:40 PM	13
4:45 PM	14
4:50 PM	14
4:55 PM	13
5:00 PM	11
5:05 PM	12
5:10 PM	12
5:15 PM	15
5:20 PM	13
5:25 PM	12
5:30 PM	8
5:35 PM	6
5:40 PM	6
5:45 PM	7
5:50 PM	12
5:55 PM	13
6:00 PM	10

In-N-Out Laguna Niguel - Weekday

Location:	27380 La Paz Road	Date:	7/22/2021
City:	Laguna Niguel	Day:	Thursday

Queue Study

Time	Total Queue
11:30 AM	23
11:35 AM	23
11:40 AM	24
11:45 AM	21
11:50 AM	26
11:55 AM	23
12:00 PM	18
12:05 PM	25
12:10 PM	28
12:15 PM	26
12:20 PM	25
12:25 PM	26
12:30 PM	26
12:35 PM	29
12:40 PM	28
12:45 PM	27
12:50 PM	28
12:55 PM	26
1:00 PM	25
1:05 PM	28
1:10 PM	28
1:15 PM	28
1:20 PM	28
1:25 PM	24
1:30 PM	23
1:35 PM	21
1:40 PM	24
1:45 PM	21
1:50 PM	18
1:55 PM	15
2:00 PM	13
2:05 PM	11
2:10 PM	16
2:15 PM	13
2:20 PM	13
2:25 PM	10
2:30 PM	8
2:35 PM	10
2:40 PM	12
2:45 PM	11

Time	Total Queue
2:50 PM	9
2:55 PM	11
3:00 PM	14
3:05 PM	13
3:10 PM	10
3:15 PM	14
3:20 PM	14
3:25 PM	15
3:30 PM	16
3:35 PM	21
3:40 PM	23
3:45 PM	22
3:50 PM	22
3:55 PM	21
4:00 PM	18
4:05 PM	15
4:10 PM	14
4:15 PM	18
4:20 PM	17
4:25 PM	15
4:30 PM	18
4:35 PM	17
4:40 PM	17
4:45 PM	23
4:50 PM	22
4:55 PM	19
5:00 PM	23
5:05 PM	23
5:10 PM	25
5:15 PM	21
5:20 PM	20
5:25 PM	16
5:30 PM	21
5:35 PM	28
5:40 PM	28
5:45 PM	28
5:50 PM	26
5:55 PM	22
6:00 PM	24

In-N-Out Laguna Niguel - Saturday

Location:	27380 La Paz Road	Date:	7/24/2021
City:	Laguna Niguel	Day:	Saturday

Queue Study

Time	Total Queue
11:30 AM	22
11:35 AM	26
11:40 AM	22
11:45 AM	25
11:50 AM	26
11:55 AM	24
12:00 PM	26
12:05 PM	22
12:10 PM	24
12:15 PM	22
12:20 PM	20
12:25 PM	16
12:30 PM	19
12:35 PM	17
12:40 PM	17
12:45 PM	20
12:50 PM	22
12:55 PM	21
1:00 PM	16
1:05 PM	19
1:10 PM	18
1:15 PM	15
1:20 PM	16
1:25 PM	18
1:30 PM	21
1:35 PM	27
1:40 PM	25
1:45 PM	23
1:50 PM	22
1:55 PM	25
2:00 PM	25
2:05 PM	26
2:10 PM	26
2:15 PM	25
2:20 PM	23
2:25 PM	25
2:30 PM	25
2:35 PM	24
2:40 PM	21
2:45 PM	21

Time	Total Queue
2:50 PM	21
2:55 PM	25
3:00 PM	24
3:05 PM	22
3:10 PM	18
3:15 PM	15
3:20 PM	11
3:25 PM	21
3:30 PM	22
3:35 PM	24
3:40 PM	21
3:45 PM	18
3:50 PM	20
3:55 PM	21
4:00 PM	22
4:05 PM	21
4:10 PM	18
4:15 PM	16
4:20 PM	20
4:25 PM	19
4:30 PM	18
4:35 PM	16
4:40 PM	19
4:45 PM	18
4:50 PM	22
4:55 PM	19
5:00 PM	20
5:05 PM	17
5:10 PM	18
5:15 PM	17
5:20 PM	19
5:25 PM	14
5:30 PM	13
5:35 PM	18
5:40 PM	21
5:45 PM	19
5:50 PM	28
5:55 PM	29
6:00 PM	31